



EXCELLENCE IN SERVICE 2006 NERSC Annual Awards Call For Nominations

Deadline for Submission is Wednesday, March 1, 2006

Purpose of the Awards

The purpose of the annual awards is to recognize Resident Service Coordinators, housing management companies and others working in the field of housing services throughout New England, for outstanding achievement and extraordinary performance in the practice and advancement of service coordination in housing.

How to Submit a Nomination

You are invited to nominate individuals or organizations as appropriate in the award categories listed below. ANY person or group may submit a nomination. The nomination form is attached and can also be downloaded from the NERSC website at www.nerscinc.org. You may copy the form for multiple nominations, however, please use a separate form for each nomination. In addition, each nomination may include up to two letters of recommendation supporting the nomination, as well as pertinent information and/or materials supporting the specific award criteria and must be submitted as a complete package.

Nominations must be postmarked no later than 5:00 p.m. on Wednesday, March 1, 2006 to be considered for an award.

The Awards Process

The Awards Committee will review nominations and present award winner recommendations to the NERSC, Inc. Board for final approval by April 3, 2006. Award winners will be notified thereafter so they can plan to attend and accept their award at the NERSC 2006 Annual Conference Awards Luncheon in Newport, Rhode Island, May 1-3, 2006.

AWARD CATEGORIES

Choose ONE of the following award categories for your nomination.

Job Performance: Respecting Resident Diversity Award

Criteria

An exemplary achievement or program that:

Changes attitudes and/or understanding among residents regarding any type of diversity, or improved relationships between diverse/special needs populations in housing.

Assists in obtaining equipment and/or amenities needed by residents with special needs (of any kind).

Job Performance: Excellence in Resident Education or Advocacy Award

Criteria

An exemplary achievement or program that:

Promotes change in residents' attitudes toward and/or understanding of a major topic of concern in the resident's life, in the housing community or in the community as a whole, through education or advocacy efforts.

Significantly improves residents' lives through various educational or advocacy opportunities. Incorporates skills and innate abilities to strengthen and create better relationships between residents and others, such as families, neighbors and members of the housing team.

Promotes positive change in residents' and/or the broader community's attitudes and/or understanding of the value of service coordination within and outside the housing community. Demonstrates outstanding initiative in overcoming significant hurdles in advocating for and/or obtaining needed services for residents.

Professional Advancement: Advancing the Service Coordination Profession Award

Criteria

An exemplary achievement or program that:

Provides access to resources or funding needed to advance individual or group professional development and educational opportunities and/or assist other service professionals in meeting training requirements.

Develops specific training programs to advance the professional development of Resident Service Coordinators within their own housing communities and/or the community at large.

Creates, facilitates and/or implements state association initiatives.

Promotes the visibility of, advocacy for and value of service coordination to housing partners, funders (current and potential), public policy makers, etc.

Provides access to funding (beyond HUD) to support the following:

- Service Coordination Program Development and Implementation
- Resident Education
- Equipment Needs (examples: computers, cell phones, office space)

Mover and Shaker Award: Meeting Service Coordination Challenges with Creativity

Criteria

An exemplary achievement or program that:

Demonstrates outstanding capacity to create positive change within and outside the housing community.

Provides service coordination interventions for a distressed property that impacts the turnaround of the property

2006 NERSC Excellence In Service Awards Committee

Barbara St. John – Conference Planner

Kathy Poulin – ME –Chair

Jean Benson-Bernstein – MA

Ginny Steeves – NH

Gina Berry – VT

Susan Bicehouse – RI

Kathi Liberman- CT